

25.08.2022.

Two cases of Global Bilgi entered the final of the European Contact Centre & Customer Service Awards 2022!

There is some great news! This year Global Bilgi LLC participates in «European Contact Centre & Customer Service Awards 2022», with the final award evening scheduled on November 22 in London. Our company has applied with two case studies in the nominations of «Best Crisis Management Approach» (with [lifecell](#) project) and «Best BPO Partnership» (with [Glovo](#) project). As for now, the finalist of this year's competition has already known, and both our cases are listed in their categories!

We are grateful to the project teams and our Partners for a great job! It is a big honor for us to be present among the European industry leaders and be able to tell the stories of obstacles, tough decisions, and achievements on our projects. Also, big thanks to the [Ukrainian Contact Center Association Int. – UCCA!](#) team for the invitation to participate in the contest.

Stay tuned for the new updates about the awards program updates and the final results. Also, we shall provide more information on the competition cases, so keep on following our pages on social media!

