



Global Bilgi successfully presents cloud contact center platform Sirius at Svoe.IT 2024



June 18, 2024

Global Bilgi, a leading developer of contact center software, successfully participated in [Svoe.IT 2024](#), a showcase of Ukrainian software held on June 14, 2024, in Kyiv at the National Cultural and Art Complex Mystetskyi Arsenal.

This event provided an excellent opportunity for Global Bilgi to demonstrate its IT developments and introduce potential clients to the Sirius cloud contact center platform.

Sirius is a powerful and flexible platform that helps companies of any size improve customer service, increase productivity, and save costs.

During the event, Global Bilgi showcased the wide range of capabilities of Sirius, including:

- **Omnichannel Approach:** The platform can handle inquiries from all communication channels.
- **Automation:** Many routine tasks are automated, allowing contact center operators to focus more on solving customer problems.



- **Data Analytics:** Helps companies better understand their customers and improve their experience.

Visitors to Svoe.IT 2024 had the opportunity to test Sirius at the Global Bilgi stand and receive detailed consultations from the company's experts.

Global Bilgi sincerely thanks everyone who visited our stand and showed interest in Sirius. We also want to express our gratitude to «[Giga Cloud](#)» for the invitation and flawless organization, and to all the participating companies for the wonderful atmosphere of unity and shared purpose.

Global Bilgi is always happy to share its experience and help Ukrainian companies become more successful. We are confident that Ukrainian software has great potential, and we are proud to be part of its development.

Visit [our website](#) to learn more about Global Bilgi and Sirius.